THE UNITED REPUBLIC OF TANZANIA
MINISTRY OF FINANCE
NATIONAL INSURANCE CORPORATION OF TANZANIA LIMITED
ISO 9001:2015 CERTIFIED
SISI NDIYO BIMA



# INBOUND TRAVEL INSURANCE

# Karibu Tanzania: Travel with Peace of Mind

For just USD 44, every foreign visitor to the United Republic of Tanzania can now explore with complete confidence: up to 92 days of protection, up to USD 50,000 for emergency medical care, evacuation and repatriation cover, luggage protection and a 24/7 claims helpline, all backed by Tanzania's leading national insurer, NIC.

BY MANAGING DIRECTOR – NIC



**Buy Before Arrival · https://www.inbound.nicinsurance.co.tz**

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|---|---|---|---|---|---|
| **USD 44**<br>Premium per person | **92 days**<br>Cover starts from arrival<br>Multiple entries allowed | UP TO<br>**$50,000**<br>Emergency medical treatment<br>No excess to pay | UP TO<br>**$50,000**<br>Evacuation & Repatriation<br>Medical transport home | **24/7**<br>Claims & assistance<br>With our partner MAPFRE | **1 policy**<br>Mainland & Zanzibar<br>Valid across the United Republic of Tanzania |

**Tanzania is having its moment, and NIC makes sure every visitor enjoys it with total peace of mind.** For one premium of just USD 44, NIC Inbound Travel Insurance delivers up to USD 50,000 for emergency medical treatment, up to USD 50,000 for medical evacuation and repatriation, cover for lost, damaged or stolen luggage, personal liability protection of up to USD 35,000, and round-the-clock claims support with our international partner MAPFRE. One policy, up to 92 days, multiple entries, valid across the whole United Republic of Tanzania: it is the smartest USD 44 any traveller will spend.

The timing could not be better. In 2025, a record 2.29 million international visitors came for Kilimanjaro, the Serengeti, Ngorongoro, Nyerere and the beaches of Zanzibar, and in August 2026 the World Travel Awards named Tanzania Africa's Leading Destination.

But even the best-planned trip can turn in a moment. A fever on safari. A fall on the mountain trail. A suitcase that lands in another city. A passport left in a taxi. Far from home, in a new language and a new health system, small problems can feel very large, and very expensive.

That is exactly why Tanzania now welcomes every foreign guest with **NIC Inbound Travel Insurance:** simple policy, affordable price, trusted National Insurer standing behind you from the moment you land until the day you fly home.

> **"Simple policy, affordable price, trusted National Insurer."**

### WHAT HAS CHANGED

Under the **Insurance (Inbound Travel Insurance) Regulations, 2026** (Government Notice No. 256, published 4 September 2026), every foreign visitor entering the United Republic of Tanzania, Mainland and Zanzibar, must hold inbound travel insurance covering emergency medical treatment, evacuation, repatriation and loss of luggage.

The aim is simple: every visitor gets fast access to care and support, and no holiday ends in a medical bill they cannot pay.

## A requirement that works in your favour



Cover can be bought online before travel or on arrival at the entry point.

**Who needs it?** Every foreign national entering the United Republic of Tanzania, Mainland or Zanzibar, by air, land border or seaport. Residents of East African Community (EAC) and Southern African Development Community (SADC) Partner States are exempt.

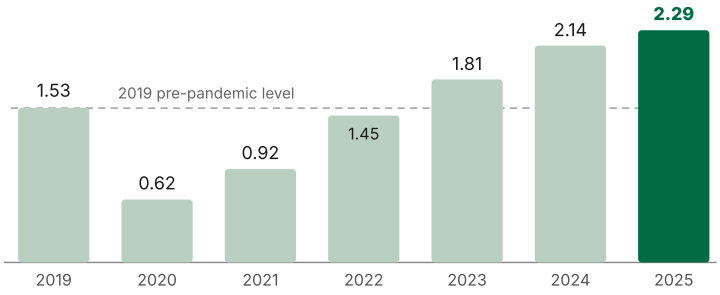
**Why it matters.** Emergency treatment, an air ambulance or a flight home on a stretcher can cost more than the whole holiday. With NIC Inbound Travel Insurance, the cost of care is covered up to the policy limits, so visitors can focus on getting better, not on the bill. Hospitals, lodges and tour operators also know that their guests are protected.

**What is accepted at the border?** Only Inbound Travel Insurance issued under Tanzania's inbound travel insurance scheme, such as NIC Inbound Travel Insurance, is accepted as proof of cover. International travel insurance from other providers is not accepted. Under the Regulations, a visitor without the required cover may be refused entry. Buying ahead takes a few minutes and removes that risk completely.

## Tanzania is booming, and protecting its guests

### Arrivals hit a record 2.29 million in 2025, 50% above 2019

International visitor arrivals to Tanzania (all foreign visitors, not tourists alone), millions




Source: Bank of Tanzania exit surveys, via TanzaniaInvest and Tourism Update. 2022 figure rounded.



Tanzania was named Africa's Leading Destination 2026 at the World Travel Awards.

More people than ever are choosing Tanzania. Visitors spent **USD 4.41 billion** in the country in 2025, up 13% in a single year, according to the Bank of Tanzania. Arrivals are now 50% above their 2019 pre-pandemic level.

The world has noticed. At the World Travel Awards Africa ceremony in Zanzibar on 28 August 2026, Tanzania was named **Africa's Leading Destination 2026**. Serengeti won Africa's Leading National Park, Kilimanjaro won Africa's Leading Mountain National Park, Zanzibar won Africa's Leading Beach Destination, and Julius Nyerere International Airport won Africa's Leading Airport.

A world-class destination deserves world-class care for its guests. Inbound Travel Insurance is how Tanzania makes sure every visitor who comes for the wildlife, the mountain or the beach is looked after if something goes wrong.

> **"Tanzania welcomed a record number of visitors last year, and every one of them deserves to feel safe while they are here."**
>
> Managing Director, National Insurance Corporation of Tanzania Limited

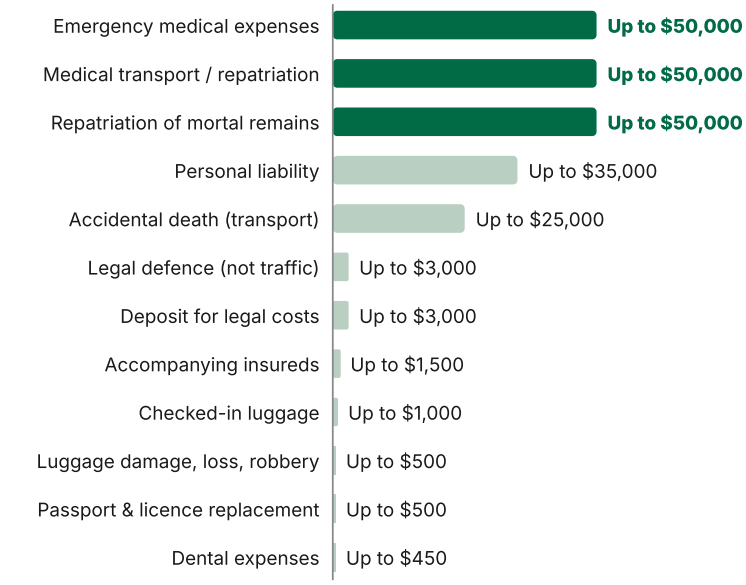
## Big protection for USD 44

For less than USD 0.50 a day over a 92-day stay, NIC Inbound Travel Insurance protects visitors across six areas: medical care, evacuation and repatriation, loss of luggage, personal liability, personal accident and loss of documents.

The highest limits sit where the costs are highest. Emergency medical treatment, medical evacuation and repatriation of remains are each covered up to USD 50,000, with **no excess** to pay.

### Up to USD 50,000 for the emergencies that cost the most

Maximum benefit per insured, US dollars




Source: NIC Inbound Travel Insurance benefit schedule.

### SUPPORT WHEN IT MATTERS MOST

- **Family support in a crisis:** if you are hospitalised, a relative gets a return economy ticket to join you, plus USD 85 a day for their stay, for up to 10 days.
- **First medical assistance and pharmacy costs:** included within the medical limit.
- **Personal assistance:** dispatch of medication, general travel information and relay of urgent messages to your family.
- **Permanent accidental disability** (means of transport): paid as a percentage of the benefit scale.

All benefits are subject to the policy terms, conditions, limits and exclusions.

## When the unexpected happens, NIC is there







*These everyday examples show how the cover works in practice. They are illustrations only; each claim is assessed under the policy terms.*

**A fever on safari.** A visitor falls ill in a remote lodge. One call to the 24/7 emergency line starts the response: the assistance team helps arrange treatment and, where medically needed, transport to a suitable hospital. Medical expenses and medical transport are each covered up to USD 50,000.

**A family member flies in.** If the visitor has to stay in hospital, the policy pays a return economy ticket for a relative to come and be with them, plus USD 85 a day toward that person's stay for up to 10 days.

**The suitcase that never arrived.** A bag goes missing between connections. Problems with checked-in luggage are covered up to USD 1,000, and accidental damage, loss or robbery up to USD 500, so the visitor can replace the essentials and carry on.

**A lost passport.** Replacement of a passport or driving licence with emergency documents is covered up to USD 500, with no excess.

## Buy before you arrive: it takes minutes




Scan, apply, pay and download your certificate: the full journey in eight steps.

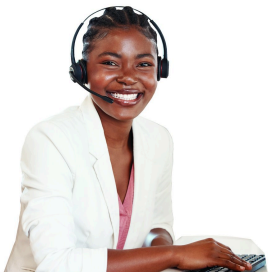
Buying NIC Inbound Travel Insurance is fully online and takes only a few minutes. **Scan the QR code** or open **www.inbound.nicinsurance.co.tz**, choose **Apply Insurance**, select your package (Individual, Family or Group), enter your personal information and review your premium.

You can **pay online or upon arrival**, then **download your policy insurance certificate** straight to your phone. Show it, digital or printed, at the entry point for verification and activation. Buying ahead is the smart choice: you skip the queue and start your holiday sooner.

**One cover for the whole country.** NIC Inbound Travel Insurance protects you across the United Republic of Tanzania, both Mainland Tanzania and Zanzibar, for the full period shown on your certificate. Travel between the mainland and the islands with no need for a separate policy.

| What you need to know | The answer |
|---|---|
| Price | USD 44 per person (or the equivalent in Tanzanian shillings) |
| Cover period | Up to 92 days from arrival, on the dates on your certificate |
| Entries | Multiple entries within the cover period |
| Packages | Individual, Family and Group |
| Policies per trip | One policy per visitor per trip |
| Documents | Passport details, travel dates, purpose of visit, basic personal details |
| Proof of cover | Digital or printed certificate, shown on arrival |
| Refunds | Not refundable once the policy is in force or has expired |

## Help is one call away, 24 hours a day



Claims and emergency assistance around the clock, with our international partner MAPFRE.

Wherever you are in Tanzania, at any second, you are never on your own. NIC's claims and emergency assistance service runs **24 hours a day, 7 days a week**.

**A global partner on your side.** NIC handles inbound travel claims and emergency assistance together with its international partner **MAPFRE**, one of the world's leading insurance and assistance groups. When you call the emergency line, MAPFRE's assistance team responds on NIC's behalf and coordinates care, transport and claims wherever you are in Tanzania.

### 24/7 CLAIMS & ASSISTANCE: MAPFRE

**MAPFRE emergency & claims line**
+356 2248 0218
**NIC toll free (local calls)**
0800 110041
**Buy online**
www.inbound.nicinsurance.co.tz

### BEFORE CALLING FOR ASSISTANCE, HAVE THE FOLLOWING INFORMATION READY

1. Passport or identity card number
2. Assistance card or policy number
3. Full name of the insured person and the principal insured
4. The reason for your call
5. Where you are: hotel, city, address, phone

The assistance team guides you from there. In an emergency, always call first: services arranged without the insurer's prior agreement are not covered except in cases of urgent necessity, and then original invoices and receipts are needed.

### MORE WAYS TO REACH US

**Info hotline:** +255 736 100 800
**Medical assistance:** assistancecanontravelmt@mawdy.com
**Customer care:** wecare.inbound@nicinsurance.co.tz
**Reimbursements:** reimbursementscanontravelmt@mawdy.com

## Everyone wins



Individual, Family and Group packages are available.

| Who | What they gain |
|---|---|
| **Visitors** | Peace of mind, fast access to care, one affordable price for the whole stay |
| **Families and groups** | Family and Group packages, plus support for a relative if someone is hospitalised |
| **Tour operators and travel agents** | Happy guests who arrive protected and enjoy a smooth start, with help close at hand if plans change |
| **Hotels, lodges and hospitals** | Guests whose emergency costs are backed by a national insurer |
| **Tanzania** | A safer, more trusted destination that matches its award-winning reputation |

**An invitation to the travel trade.** Tour operators, travel agents, airlines and hotels are at the heart of Tanzania's growing visitor economy, from leisure and business travel to conferences, events and investment visits. Make NIC Inbound Travel Insurance part of every Tanzania package and booking, so your guests arrive protected and your operations keep running smoothly if the unexpected happens.

## Why NIC: Tanzania's leading national insurer since 1963

When you are far from home, who stands behind your policy matters. NIC is the Government-owned national insurer of the United Republic of Tanzania, protecting Tanzanians and their guests for more than six decades.

**Trusted:** wholly owned by the Government of Tanzania, and a designated provider of inbound travel insurance under the Insurance (Inbound Travel Insurance) Regulations, 2026. **Quality assured:** ISO 9001:2015 certified. **Recognised:** voted a Superbrand, East Africa's Choice. **Global reach:** 24/7 claims and assistance with international partner MAPFRE, a toll-free line and the NIC Kiganjani mobile app.



From the summit of Kilimanjaro to the beaches of Zanzibar.

**Your adventure is waiting.** The summit of Kilimanjaro. The thunder of the migration. The calm of an Indian Ocean sunset. Tanzania has it all, and with NIC Inbound Travel Insurance you can enjoy every moment of it with confidence.

### KWA UFUPI (KISWAHILI)

Wageni wote wa kigeni wanaoingia Jamhuri ya Muungano wa Tanzania (Tanzania Bara na Zanzibar), isipokuwa wakazi wa nchi za EAC na SADC, wanatakiwa kuwa na Bima ya Safari kwa Wageni Wanaoingia Nchini. Kwa USD 44 tu, mgeni anapata kinga ya hadi siku 92: matibabu ya dharura hadi USD 50,000, usafirishaji wa dharura, kinga ya mizigo na msaada wa saa 24. Nunua kabla ya kuwasili: www.inbound.nicinsurance.co.tz. **NIC – Sisi Ndiyo Bima.**

## Protect your Tanzanian adventure. Buy before you arrive.

Karibu Tanzania. Travel with peace of mind. **NIC – Sisi Ndiyo Bima.**

**Important:** Benefits are subject to the terms, conditions, limits and exclusions of the policy. General exclusions include, among others: fraudulent, criminal or reckless acts; extraordinary natural events; epidemics and pandemics (save exceptions in the particular conditions); war, terrorism and civil disturbance; nuclear risks; and dangerous sports, competitions or racing unless specifically covered. Premiums are non-refundable once the policy is in force.

**Contact address:** National Insurance Corporation of Tanzania Limited, NIC Insurance House, Samora Avenue / Pamba Road, P.O. Box 9264, Dar es Salaam, Tanzania. Toll free: 0800 110041. Mobile app: NIC Kiganjani.